

Instructions:

- To be filled in BLOCK letters by the Insured.
- The issue of this Form is not to be taken as an admission of liability.

SECTION A – DETAILS OF PRIMARY INSURED	
a) Policy Number:	b) Sl. No / Certificate No:
c) Company/ TPA ID No:	
d) Name:	f) Aadhaar number:
e)	
g) Address:	
City:	State:
Pin Code:	Phone Number:
	Email ID:

SECTION B – DETAILS OF INSURANCE HISTORY	
a) Currently covered by any other Mediclaim/ Health Insurance Yes <input type="checkbox"/> No <input type="checkbox"/>	b) Date of commencement of first Insurance without break: (DD/MM/YYYY)
c) If Yes, Company Name:	Policy Number:
	Sum Insured (INR):
d) Have you been hospitalized in the last four years since inception of the contract? Yes <input type="checkbox"/> No <input type="checkbox"/> Date: MM/YYYY	
Diagnosis:	
e) Previously covered by any other Mediclaim / Health Insurance: Yes <input type="checkbox"/> No <input type="checkbox"/>	
f) If yes, Company Name:	

SECTION C – DETAILS OF INSURED PERSON HOSPITALIZED	
a) Name:	
b) Aadhaar Card Number:	
c) Gender: Male <input type="checkbox"/> Female <input type="checkbox"/>	
d) Age: YY years MM months	e) Date of Birth: DD/MM/YYYY
f) Relationship with Primarily Insured: Self <input type="checkbox"/> Spouse <input type="checkbox"/> Child <input type="checkbox"/> Father <input type="checkbox"/> Mother <input type="checkbox"/> Other (Please Specify) <input type="checkbox"/>	
g) Occupation: Service <input type="checkbox"/> Self-employed <input type="checkbox"/> Homemaker <input type="checkbox"/> Student <input type="checkbox"/> Retired <input type="checkbox"/> Other (Please Specify) <input type="checkbox"/>	
h) Address (if different from above):	
City:	State:
Pin Code:	Phone Number:
	Email ID:

SECTION D – DETAILS OF HOSPITALIZATION	
a) Name of Hospital where Admitted:	
b) Room category occupied: Day Care <input type="checkbox"/> Single Occupancy <input type="checkbox"/> Twin Sharing <input type="checkbox"/> 3 or more beds per room <input type="checkbox"/>	
c) Hospitalization due to: Injury <input type="checkbox"/> Illness <input type="checkbox"/> Maternity <input type="checkbox"/>	
d) Date of Injury / Date Disease first detected /Date of Delivery: DD/MM/YYYY	
e) Date of Admission: DD/MM/YYYY Time: HH:MM	
f) Date of Discharged: DD/MM/YYYY Time: HH:MM	
g) If injury, give cause: Self Inflicted <input type="checkbox"/> Road Traffic Accident <input type="checkbox"/> Substance Abuse/Alcohol Consumption <input type="checkbox"/>	
h) If Medico legal: (i)Yes <input type="checkbox"/> No <input type="checkbox"/> (ii) Reported to Police: Yes <input type="checkbox"/> No <input type="checkbox"/> (iii) MLC Report & Police FIR attached: Yes <input type="checkbox"/> No <input type="checkbox"/>	
i) System of Medicine:	

SECTION E – DETAILS OF CLAIM

EDELWEISS HEALTH INSURANCE (UIN: EDLHLIP18015V011819) –CLAIM FORM A

a) Details of the treatment expenses claimed			
(i) Pre-hospitalization Expenses:	Rs.	(ii) Hospitalization Expenses:	Rs.
(iii) Post-hospitalization Expenses:	Rs.	(iv) Health-Check-up Cost:	Rs.
(v) Ambulance Charges:	Rs.	(vi) Others (code): ____:	Rs.
		Total:	Rs.
(vii) Pre-hospitalization period: ____ days	(viii) Post-hospitalization period: ____ days		
b) Claim for Domiciliary Hospitalization: Yes No (If Yes, provide details in annexure)			
c) Details of Lump sum / cash benefit claimed:			
(i) Hospital Daily Cash:	Rs.	(ii) Surgical Cash:	Rs.
(iii) Critical Illness Benefit:	Rs.	(iv) Convalescence:	Rs.
(v) Pre/Post hospitalization Lump sum benefit:	Rs.	(vi) Others:	Rs.
		Total:	Rs.
Claim Documents Submitted – Checklist			
<input type="checkbox"/> Duly signed Claim Form	<input type="checkbox"/> Operation Theatre Notes		
<input type="checkbox"/> Copy of the claim intimation, if any	<input type="checkbox"/> ECG		
<input type="checkbox"/> Hospital Main bill	<input type="checkbox"/> Doctor's request for investigation		
<input type="checkbox"/> Hospital Break-up bill	<input type="checkbox"/> Investigation Reports (Including CT/MRI / USG / HPE)		
<input type="checkbox"/> Hospital Discharge summary	<input type="checkbox"/> Doctor's Prescriptions		
<input type="checkbox"/> Hospital Bill Payment Receipt	<input type="checkbox"/> Others		
<input type="checkbox"/> Pharmacy Bill			

SECTION F – DETAILS OF BILLS ENCLOSED					
Sl.No.	Bill No.	Date	Issued by	Towards	Amount (INR)
1		(DD/MM/YYYY)		Hospital Main bill	
2		(DD/MM/YYYY)		Pre-Hospitalization Bills: ____ Nos	
3		(DD/MM/YYYY)		Post-Hospitalization Bills: ____ Nos	
4		(DD/MM/YYYY)		Pharmacy Bills	
5		(DD/MM/YYYY)			
6		(DD/MM/YYYY)			
7		(DD/MM/YYYY)			
8		(DD/MM/YYYY)			
9		(DD/MM/YYYY)			
10		(DD/MM/YYYY)			

SECTION G-DETAILS OF PRIMARILY INSURED’S BANK ACCOUNT	
a) PAN:	b) Account Number:
c) Bank Name and Branch:	
d) Cheque/DD Payable details:	e) IFSC Code:

SECTION H – DECLARATION BY THE INSURED
(PLEASE READ VERY CAREFULLY)
I hereby declare that the information furnished in this claim form is true & correct to the best of my knowledge and belief. If I have made any false or untrue statement, suppression or concealment of any material fact with respect to questions asked in relation to this claim, my right to claim reimbursement shall be forfeited. I also consent & authorize TPA / insurance company, to seek necessary medical information / documents from any hospital / Medical Practitioner who has attended on the person against whom this claim is made. I hereby declare that I have included all the bills / receipts for the purpose of this claim & that I will not be making any supplementary claim except the pre/post-hospitalization claim, if any.

Date: (DD/MM/YYYY)	Signature of the Insured
Place:	

GUIDANCE FOR FILLING CLAIM FORM – PART A

(TO BE FILLED BY THE INSURED)

DATA ELEMENT	DESCRIPTION	FORMAT
SECTION A - DETAILS OF PRIMARY INSURED		
a) Policy No.	Enter the policy number	As allotted by the insurance company
b) Sl. No/ Certificate No.	Enter the social insurance number or the certificate number of social health insurance scheme	As allotted by the organization
c) Company TPA ID No.	Enter the TPA ID No	License number as allotted by IRDA and printed in TPA documents.
d) Name	Enter the full name of the policyholder	Surname, First name, Middle name
e) Address	Enter the full postal address	Include Street, City and Pin Code
SECTION B - DETAILS OF INSURANCE HISTORY		
a) Currently covered by any other ___Mediclam / Health Insurance?	Indicate whether currently covered by another Mediclam / Health Insurance	Tick Yes or No
b) Date of Commencement of first ___Insurance without break	Enter the date of commencement of first insurance	Use dd-mm-yy format
c) Company Name	Enter the full name of the insurance company	Name of the organization in full
Policy No.	Enter the policy number	As allotted by the insurance company
Sum Insured	Enter the total sum insured a s per the policy	In rupees
d) Have you been Hospitalized in ___the last four years since ___inception of the contract?	Indicate whether hospitalized in the last four years	Tick Yes or No
Date	Enter the date of hospitalization	Use mm-yy format
Diagnosis	Enter the diagnosis details	Open Text
e) Previously Covered by any other ___Mediclam/ Health Insurance?	Indicate whether previously covered by another Mediclam / Health Insurance.	Tick Yes or No
f) Company Name	Enter the full name of the insurance company	Name of the organization in full
SECTION C - DETAILS OF INSURED PERSON HOSPITALIZED		
a) Name		
b) Gender	Enter the full name of the patient	Surname, First name, Middle name
c) Age	Indicate Gender of the patient	Tick Male or Female
d) Date of Birth	Enter age of the patient	Number of years and months
e) Relationship to primary Insured	Enter Date of Birth of patient	Use dd-mm-yy format
f) Occupation	Indicate relationship of patient with policyholder	Tick the right option. If others, please specify.
g) Address	Indicate occupation of patient	Tick the right option. If others, please specify.
h) Phone No	Enter the full postal address	Include Street, City and Pin Code
i) E-mail ID	Enter the phone number of patient	Include STD code with telephone number
SECTION D - DETAILS OF HOSPITALIZATION		

EDELWEISS HEALTH INSURANCE (UIN: EDLHLIP18015V011819) –CLAIM FORM A

a) Name of Hospital where admitted	Enter the name of hospital	Name of hospital in full
b) Room category occupied	Indicate the room category occupied	Tick the right option
c) Hospitalization due to	Indicate reason of hospitalization	Tick the right option
d) Date of Injury/Date Disease first detected/ Date of Delivery	Enter the relevant date	Use dd-mm-yy format
e) Date of admission	Enter date of admission	Use dd-mm-yy format
f) Time	Enter time of admission	Use hh:mm format
g) Date of discharge	Enter date of discharge	Use dd-mm-yy format
h) Time	Enter time of discharge	Use hh:mm format
i) If Injury, give cause	Indicate cause of injury	Tick the right option
If Medico legal	Indicate whether injury is medico legal	Tick Yes or No
Reported to Police	Indicate whether police report was filed	Tick Yes or No
MLC Report & Police FIR attached	Indicate whether MLC report and Police FIR attached	Tick Yes or No
j) System of Medicine	Enter the system of medicine followed in treating the patient	Open Text
SECTION E - DETAILS OF CLAIM		
a) Details of Treatment Expenses	Enter the amount claimed as treatment expenses	In rupees (Do not enter paise values)
b) Claim for Domiciliary Hospitalization	Indicate whether claim is for domiciliary hospitalization	Tick Yes or No
c) Details of Lump sum/ cash benefit claimed	Enter the amount claimed a s lump sum/ cash benefit	In rupees (Do not enter paise values)
d) Claim Documents Submitted- Check List	Indicate which supporting documents are submitted	Tick the right option
SECTION F - DETAILS OF BILLS ENCLOSED		
Indicate which bills are enclosed with the amounts in rupees		
SECTION E - DETAILS IN CASE OF NON-NETWORK HOSPITAL		
a) PAN	Enter the permanent account number	As allotted by the Income Tax department
b) Account Number	Enter the bank account number	As allotted by the bank
c) Bank Name and Branch	Enter the bank name along with the branch	Name of the Bank in full
d) Cheque/ DD payable details	Enter the name of the beneficiary the cheque/ DD should be made out to	Name of the individual/ organization in full
e) IFSC Code	Enter the IFSC code of the bank branch	IFSC code of the bank branch in full
SECTION H - DECLARATION BY THE INSURED		
Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign.		

EDELWEISS HEALTH INSURANCE (UIN: EDLHLIP18015V011819) –CLAIM FORM A

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Edelweiss General Insurance Company Limited, Registered Office: - Edelweiss House, Off CST Road, Kalina, Mumbai. 400098: IRDAI Regn. No: 159. CIN: U66000MH2016PLC273758; UIN: EDLHLIP18015V011819; Reach us on: 1800 12000, (022) 4342 8202; Email: support@edelweissinsurance.com; Website: www.edelweissinsurance.com; The trade logo displayed above belongs to Edelweiss Financial Service Limited and is used by Edelweiss General Insurance Company Limited under license. Insurance is subject matter of solicitation.

Instructions:

1. To be filled in BLOCK letters by the Hospital
2. The issue of this Form is not to be taken as an admission of liability.
3. Please include the original pre-authorization request form in lieu of PART A

SECTION A – DETAILS OF HOSPITAL

a) Name of Hospital:		
b) Hospital ID:	c) Type of Hospital: Network <input type="checkbox"/> Non-Network <input type="checkbox"/> (If Non-Network, fill Section E)	
d) Name of treating doctor:		
e) Qualification:	f) Registration No. with State Code:	g) Phone No.:

SECTION B – DETAILS OF THE PATIENT ADMITTED

a) Name of the Patient:			
b) IP Registration No.:	c) Gender: Male <input type="checkbox"/> Female <input type="checkbox"/>	d) Age: Years YY Months MM	e) Date of Birth: (DD/MM/YYYY)
f) Date of Admission: (DD/MM/YYYY)	g) Time: HH:MM	h) Date of Discharge: (DD/MM/YYYY)	i) Time: HH:MM
j) Type of Admission: Emergency <input type="checkbox"/> Planned <input type="checkbox"/> Day Care <input type="checkbox"/> Maternity <input type="checkbox"/>			
k) If Maternity, (i) Date of Delivery: (DD/MM/YYYY)		(ii) Gravida Status: <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
l) Status at time of discharge: Discharge to home <input type="checkbox"/> Discharge to another hospital <input type="checkbox"/> Deceased <input type="checkbox"/>			m) Total claim amount:

SECTION C – DETAILS OF AILMENT DIAGNOSED (PRIMARY)

a)	ICD 10 Codes	Description
(i) Primary Diagnosis:		
(ii) Additional Diagnosis:		
(iii) Co-morbidities:		
(iv) Co-morbidities:		
b)	ICD 10 PCS	Description
(i) Procedure 1:		
(ii) Procedure 2:		
(iii) Procedure 3:		
(iv) Details of Procedure:		
c) Pre-Authorization obtained: Yes <input type="checkbox"/> No <input type="checkbox"/>		d) Pre-Authorization Number:
e) If authorization by network hospital not obtained, give reason:		
f) Hospitalization due to injury: Yes <input type="checkbox"/> No <input type="checkbox"/>		
(i) If Yes, give cause: Self-Inflicted <input type="checkbox"/> Road Traffic Accident <input type="checkbox"/> Substance Abuse/Alcohol Consumption <input type="checkbox"/>		
(ii) If injury due to Substance Abuse/Alcohol Consumption, Test conducted to establish this: Yes <input type="checkbox"/> No <input type="checkbox"/> (If Yes, attach reports)		
(iii) If Medico Legal: Yes <input type="checkbox"/> No <input type="checkbox"/>		
(iv) Reported to Police: Yes <input type="checkbox"/> No <input type="checkbox"/>		
(v) If reported, FIR No.:		
(vi) If not reported, give reason:		

SECTION D – CLAIM DOCUMENTS SUBMITTED – CHECKLIST

EDELWEISS HEALTH INSURANCE (UIN: EDLHLIP18015V011819) –CLAIM FORM
B

<input type="checkbox"/> Claim Form duly signed	<input type="checkbox"/> Investigation reports
<input type="checkbox"/> Original Pre-authorization request	<input type="checkbox"/> CT/MR/USG/HPE investigation reports
<input type="checkbox"/> Copy of the Pre-authorization approval letter	<input type="checkbox"/> Doctor's reference slip for investigation
<input type="checkbox"/> Copy of photo ID card of patient verified by hospital	<input type="checkbox"/> ECG
<input type="checkbox"/> Hospital Discharge summary	<input type="checkbox"/> Pharmacy bills
<input type="checkbox"/> Operation Theatre notes	<input type="checkbox"/> MLC report & Police FIR
<input type="checkbox"/> Hospital main bill	<input type="checkbox"/> Original death summary from hospital where applicable
<input type="checkbox"/> Hospital break-up bill	<input type="checkbox"/> Any other, please specify:

SECTION E – DETAILS IN CASE OF NON-NETWORK HOSPITAL		
(ONLY FILL IN CASE OF NON-NETWORK HOSPITAL)		
a) Address of Hospital:		
City:	State:	Pin Code:
b) Phone No:		
c) Registration No. with State Code:		
d) Hospital PAN:		e) Number of inpatient beds:
f) Facilities available in the hospital: (i) OT: Yes <input type="checkbox"/> No <input type="checkbox"/> (ii) ICU: Yes <input type="checkbox"/> No <input type="checkbox"/>		
(iii) Others:		

SECTION F – DECLARATION BY THE HOSPITAL	
(PLEASE READ VERY CAREFULLY)	
We hereby declare that the information furnished in this Claim Form is true & correct to the best of our knowledge and belief. If we have made any false or untrue statement, suppression or concealment of any material fact, our right to claim under this claim shall be forfeited.	
Date: (DD/MM/YYYY)	Signature and Seal of the Hospital Authority
Place:	

GUIDANCE FOR FILLING CLAIM FORM – PART B		
(TO BE FILLED BY THE HOSPITAL)		
DATA ELEMENT	DESCRIPTION	FORMAT
SECTION A - DETAILS OF HOSPITAL		
a) Name of Hospital	Enter the name of hospital	Name of hospital in full
b) Hospital ID	Enter ID number of hospital	As allocated by the TPA
c) Type of Hospital	Indicate whether in network or non-network hospital	Tick the right option
d) Name of treating doctor	Enter the name of the treating doctor	Name of doctor in full
e) Qualification	Enter the qualifications of the treating doctor	Abbreviations of educational qualifications
f) Registration No. with State Code	Enter the registration number of the doctor along with the state code	As allocated by the Medical Council of India
g) Phone No.	Enter the phone number of doctor	Include STD code with telephone number
SECTION B - DETAILS OF THE PATIENT ADMITTED		
a) Name of Patient	Enter the name of hospital	Name of hospital in full
b) IP Registration Number	Enter insurance provider registration number	As allotted by the insurance provider

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c) Gender	Indicate Gender of the patient	Tick Male or Female
d) Age	Enter age of the patient	Number of years and months
e) Date of Birth	Enter date of admission	Use dd-mm-yy format
f) Date of Admission	Enter date of admission	Use dd-mm-yy format
g) Time	Enter time of admission	Use hh:mm format
h) Date of Discharge	Enter date of discharge	Use dd-mm-yy format
i) Time	Enter time of discharge	Use hh:mm format
j) Type of Admission	Indicate type of admission of patient	Tick the right option
k) If Maternity		
Date of Delivery	Enter Date of Delivery if maternity	Use dd-mm-yy format
Gravida Status	Enter Gravida status if maternity	Use standard format
l) Status at time of discharge	Indicate status of patient at time of discharge	Tick the right option
m) Total claimed amount	Indicate the total claimed amount	In rupees (Do not enter paise values)
SECTION C - DETAILS OF AILMENT DIAGNOSED (PRIMARY)		
a) ICD 10 Code		
Primary Diagnosis	Enter the ICD 10 Code and description of the primary diagnosis	Standard Format and Open text
Additional Diagnosis	Enter the ICD 10 Code and description of the additional diagnosis	Standard Format and Open text
Co-morbidities	Enter the ICD 10 Code and description of the co-morbidities	Standard Format and Open text
b) ICD 10 PCS		
Procedure 1	Enter the ICD 10 PCS and description of the first procedure	Standard Format and Open text
Procedure 2	Enter the ICD 10 PCS and description of the second procedure	Standard Format and Open text
Procedure 3	Enter the ICD 10 PCS and description of the third procedure	Standard Format and Open text
Details of Procedure	Enter the details of the procedure	Open text
c) Pre-authorization obtained	Indicate whether pre-authorization obtained	Tick Yes or No
d) Pre-authorization Number	Enter pre-authorization number	As allotted by TPA
e) If authorization by network hospital not obtained, reason	Enter reason for not obtaining pre-authorization number	Open text
f) Hospitalization due to injury	Indicate if hospitalization is due to injury	Tick Yes or No
Cause	Indicate cause of injury	Tick the right option
If injury due to substance abuse/alcohol consumption, test conducted to establish this.	Indicate whether test conducted	Tick Yes or No
Medico Legal	Indicate whether injury is medico legal	Tick Yes or No
Reported to Police	Indicate whether police report was filed	Tick Yes or No
If reported, FIR No.	Enter first information report number	As issued by police authorities
If not reported to police, give reason	Enter reason for not reporting to police	Open Text
SECTION D - CLAIM DOCUMENTS SUBMITTED - CHECK LIST		
Indicate which supporting documents are submitted.		
SECTION E - DETAILS IN CASE OF NON-NETWORK HOSPITAL		
a) Address	Enter the full postal address	Include Street, City and Pin Code
b) Phone No.	Enter the phone number of hospital	Include STD code with telephone number
c) Registration No. with State Code	Enter the registration number of the doctor along with the state	As allocated by the Medical Council of India

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d) Hospital PAN	Code	As allotted by the Income Tax department
e) Number of Inpatient beds	Enter the permanent account number	Digits
f) Facilities available in the hospital	Enter the number of inpatient beds	Tick the right option. If others, please specify
SECTION F - DECLARATION BY THE HOSPITAL		
Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign and stamp.		

EDELWEISS HEALTH INSURANCE (UIN: EDLHLIP18015V011819) –CLAIM FORM
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Edelweiss General Insurance Company Limited, Registered Office: - Edelweiss House, Off CST Road, Kalina, Mumbai. 400098: IRDAI Regn. No: 159. CIN: U66000MH2016PLC273758; UIN: EDLHLIP18015V011819; Reach us on: 1800 12000, (022) 4342 8202: Email: support@edelweissinsurance.com; Website: www.edelweissinsurance.com; The trade logo displayed above belongs to Edelweiss Financial Service Limited and is used by Edelweiss General Insurance Company Limited under license. Insurance is subject matter of solicitation.