Bajaj Allianz General Insurance Co. Ltd.

Bajaj Allianz House, Airport Road, Yerwada, Pune – 411006. Reg.: 113 | CIN: U66010PN2000PLC015329

For more details, log on to: www.bajajallianz.com

Email id:-customercare@bajajallianz.co.in
Toll free no:1800-209-5858
020-30305858



(To be filled in block letters)

CLAIM FORM FOR HEALTH INSURANCE POLICIES OTHER THAN TRAVEL AND PERSONAL ACCIDENT - PART A

TO BE FILLED IN BY THE INSURED The issue of this form is not to be taken as an admission of liability **DETAILS OF PRIMARY INSURED** a) Policy No: b) Sl. No/Certificate No: c) Company TPA ID No: d) Customer ID: e) Company Name: f) Employee No: q) Name: SECTION A h) Address: City: State: Phone No: Email ID: **DETAILS OF INSURANCE HISTORY** a) Currently covered by any other Mediclaim / Health Insurance No b) date of commencement of first insurance without break Policy No: c) If yes, company name: Sum Insured (Rs.): d) Have you been hospitalized in the last four years since inception of the contract? Yes No Diagnosis e) Previously covered by any other Mediclaim / Health Insurance: No f) If yes, Company Name **DETAILS OF INSURED PERSON HOSPITALIZED** a) Name of the Patient: b) Health ID card no of the Patient: e) Date of Birth | D | D | M | M | c) Gender: Male | Female | months d) Age: years SECTION C f) Relationship of Primary insured: Self Spouse Child Father Mother Other (Please Specify) q) Occupation: Service | Self Employed Homemaker Student Retired (Please Specify) h) Address (if different from above) Pin Code: City: State: I) Phone No: J) Email ID: **DETAILS OF HOSPITALIZATION** a) Name of Hospital where Admitted: b) Room Category occupied: Day Care | Single occupancy | Twin sharing | 3 or more beds per room c) Hospitalisation due to: Injury | Illness | Maternity | d) Date of Injury/Date Disease first detected/Date of Delivery: e) Date of admission D D M M Y Y Y Y F) Time: H H : M M g) Date of Discharge D D M M Y Y Y Y h)Time: H H H M M I) Name of treating doctor _Diagnosis_ j) If injury give cause: Self | inflicted | Road Traffic Accident | Substance Abuse /Alcohol Consumption | i) If Medico legal: Yes No ii) Reported to police: Yes No iii) MLC report and Police FIR attached: Yes No i) System of Medicine

Date: | D | D | M | M | Y | Y | Y | Y |

Place:

SECTION H

Signature of the Insured

| DATA ELEMENT | M - PART A (To be filled in by the insured) DESCRIPTION | FORMAT |
|--|---|---|
| a) Policy No. | Enter the policy number | As allotted by the insurance compa |
| b) SI. No/ Certificate No. | Enter the social insurance number or | As anotted by the insurance compa |
| b) Si. No, Certificate No. | the certificate number of social health | As allotted by the organization |
| | insurance scheme | As anotted by the organization |
| c) Company TPA ID No. | Enter the TPA ID No | License number a s allotted by IRD |
| C) Company II A ID No. | Litter the ITA ID No | and printed in TPA documents. |
| g) Name | Enter the full name of the policyholder | Surname, First name, Middle name |
| n) Address | Enter the full postal address | Include Street, City and Pin Code |
| , | ' | include Street, City and Till Code |
| SECTION B - DETAILS OF INSURANCE | CE HISTORY | |
| a) Currently covered by any other | Indicate whether currently covered by another | |
| Mediclaim / Health Insurance? | Mediclaim / Health Insurance? | Tick Yes or No |
|) Date of Commencement of first | Enter the date of commencement of first insurance | Use dd-mm-yy format |
| Insurance without break | | |
| c) Company Name | Enter the full name of the insurance company | Name of the organization in full |
| Policy No. | Enter the policy number | As allotted by the insurance compa |
| Sum Insured | Enter the total sum insured a sper the policy | In rupees |
| f) Have you been Hospitalized in the | Indicate whether hospitalized in the last four years | Tick Yes or No |
| last four years since inception | | |
| of the contract? | | |
| Date | Enter the date of hospitalization | Use dd-mm-yy format |
| Diagnosis | Enter the diagnosis details | Open Text |
| e) Previously Covered by any other | Indicate whether previously covered by another | |
| Mediclaim/ Health Insurance? | Mediclaim / Health Insurance | Tick Yes or No |
|) Company Name | Enter the full name of the insurance company | Name of the organization in full |
| SECTION C - DETAILS OF INSURED I | | |
| | | |
| n) Name of the Patient | Enter the full name of the patient | Surname, First name, Middle nam |
| c) Gender | Indicate Gender of the patient | Tick Male or Female |
| d) Age | Enter age of the patient | Number of years and months |
| e) Date of Birth | Enter Date of Birth of patient | Use dd-mm-yy format |
| Relationship to primary Insured | Indicate relationship of patient with policyholder | Tick the right option. If others, ple |
| | | specify. |
| g) Occupation | Indicate occupation of patient | Tick the right option. If others, plea |
| | | specify. |
| n) Address | Enter the full postal address | Include Street, City and Pin Code |
|) Phone No | Enter the phone number of patient | Include STD code with telephon numb |
|) E-mail ID | Enter e-mail address of patient | Complete e-mail address |
| SECTION D - DETAILS OF HOSPITAL | IZATION | |
| a) Name of Hospital where admitted | Enter the name of hospital | Name of hospital in full |
|) Room category occupied | Indicate the room category occupied | Tick the right option |
|) Hospitalization due to | Indicate reason of hospitalization | Tick the right option |
| d) Date of Injury/Date Disease first | Enter the relevant date | Use dd-mm-yy format |
| detected/ Date of Delivery | | , ,, |
| e) Date of admission | Enter date of admission | Use dd-mm-yy format |
|) Time | Enter time of admission | Use hh:mm format |
| g) Date of discharge | Enter date of discharge | Use dd-mm-yy format |
| n) Time | Enter time of discharge | Use hh:mm format |
|) If Injury give cause | indicate cause of injury | Tick the right option |
| If Medico legal | indicate whether injury is medico legal | Tick Yes or No |
| Reported to Police | indicate whether police report was filed | Tick Yes or No |
| MLC Report & Police FIR attached | indicate whether MLC report and Police FIR attached | Tick Yes or No |
|) System of Medicine | Enter the system of medicine followed in | Open Text |
| , Lyttern or medicine | treating the patient | - Por 10/10 |
| SECTION E - DETAILS OF CLAIM | <u>g</u> <u>-</u> p <u>-</u> p | |
| | Enter the amount delined as treatment and | In winous (Da not out on the last |
| a) Details of Treatment Expenses | Enter the amount claimed a streatment expenses | In rupees (Do not enter paise valu |
|) Claim for Domiciliary Hospitalization | Indicate whether claim is for domiciliary | Tick Yes or No |
|) claim for Borniemary mospitalization | hospitalization | In |
| | | In rupees (Do not enter paise valu |
| c) Details of Lump sum/ | Enter the amount claimed as lump sum/ cash benefit | |
| c) Details of Lump sum/ cash benefit claimed | | |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List | Indicate which supporting documents are submitted | Tick the right option |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List | Indicate which supporting documents are submitted | |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List ndicate which bills are enclosed with the amounts | Indicate which supporting documents are submitted in rupees | |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List ndicate which bills are enclosed with the amounts | Indicate which supporting documents are submitted in rupees INSURED'S BANK ACCOUNT | Tick the right option |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List Indicate which bills are enclosed with the amounts SECTION G - DETAILS OF PRIMARY D) Account Number | Indicate which supporting documents are submitted in rupees INSURED'S BANK ACCOUNT Enter the bank account number | Tick the right option As allotted by the bank |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List Indicate which bills are enclosed with the amounts SECTION G - DETAILS OF PRIMARY D) Account Number c) Bank Name and Branch | Indicate which supporting documents are submitted in rupees INSURED'S BANK ACCOUNT Enter the bank account number Enter the bank name along with the branch | Tick the right option As allotted by the bank Name of the Bank in full |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List ndicate which bills are enclosed with the amounts | Indicate which supporting documents are submitted in rupees INSURED'S BANK ACCOUNT Enter the bank account number Enter the bank name along with the branch Enter the name of the beneficiary the cheque/ | As allotted by the bank Name of the Bank in full Name of the individual/ |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List Indicate which bills are enclosed with the amounts SECTION G - DETAILS OF PRIMARY D) Account Number c) Bank Name and Branch) Cheque/ DD payable details | Indicate which supporting documents are submitted in rupees INSURED'S BANK ACCOUNT Enter the bank account number Enter the bank name along with the branch Enter the name of the beneficiary the cheque/ DD should be made out to | As allotted by the bank Name of the Bank in full Name of the individual/ organization in full |
| c) Details of Lump sum/ cash benefit claimed d) Claim Documents Submitted -Check List indicate which bills are enclosed with the amounts SECTION G - DETAILS OF PRIMARY D) Account Number d) Bank Name and Branch | Indicate which supporting documents are submitted in rupees INSURED'S BANK ACCOUNT Enter the bank account number Enter the bank name along with the branch Enter the name of the beneficiary the cheque/ | Tick the right option As allotted by the bank Name of the Bank in full Name of the individual/ |

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CLAIM FORM- PART B

TO BE FILLED IN BY THE HOSPITAL

The issue of this form is not to be taken as admission of liability

B BAJAJ | Allianz (iii)

| | Please include the original preauthorization | tion request form in lieu of PART-A | led in block letters) |
|---|--|--|------------------------|
| DETAILS OF HOSPITAL | | (10 55 | |
| a) Name of the hospital: | | | |
| b) Hospital ID: | c) Type of hospital | : Network $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$ | ion E) |
| d) Name of treating doctor: | | | |
| e) Qualification: | f) Registration No with State Code | g) Phone No: | |
| h) Rohini Code | i) NABH CODE | j) State Level Certificate | |
| | | m) National Health System Resource Center _ | |
| DETAILS OF THE PATIENT ADMITTE | :D | | |
| a) Name of the patient : | | | |
| b) IP registration Number : | c) Gender: Male 🔲 Female 🔲 d |) Age : Years Months: e) Date of birth: D | D M M Y Y H M M tatus: |
| f) Date of admission: DDMM | Y Y g) Time: H H M M h |) Date of discharge : | H M M |
| Type of Admission : Emergency | ☐ Planned ☐ Day Care ☐ Maternity ☐ k) If N | aternity i) Date of delivery □ □ □ M M Y Y ii)Gravida S | tatus: |
|) Status at time of discharge: Disch | arge to home Discharge to another hospital | Deceased: m) Total claimed Amount: | |
| - | | | |
| DETAILS OF AILMENT DIAGNOSED (| | b) ICD 10 PCS Descrip | ation . |
| , | 10 Codes Description | ' | DUON |
| Primary Diagnosis: | | i) Procedure 1: | |
| | | | |
| i) Additional Diagnosis: | | ii) Procedure 2: | |
| | | | _ |
| ii) Co-morbidities : | | _ iii) Procedure 3: | |
| • | - | | |
| v) Co-morbidities: | | iv) Details of | |
| v) co-morbidities. | | Procedure: | |
| N.D. A. J Ol | | | |
| d) Pre-Authorization Obtained: Yes | | ation Number: | |
| f) If authorization by network hospita | al no obtained, give reason: | | |
| g) Hospitalization due to injury: Yes | No i)If Yes give cause: Self-inflicted: | Road Traffic Accident: Substance abuse/ alcohol co | nsumption: |
| ii) If injury due to Substance abuse | e/alcohol consumption, Test conducted to establis | sh this: Yes 🦳 No 🦳 (If Yes attach reports) 💮 iii) Medico Lega | al: Yes No |
| iv)Reported to Police: Yes 🔲 No 🛚 | v) FIR no:vi) if not reported | d to police give reason: | |
| | | | |
| CLAIM DOCUMENTS -CHECK LIST | | ¬ | |
| Claim form duly signedOriginal Pre-Authorization reque | ost | ☐ Ingestion reports ☐ CT/MR/USG/HPE investigation report | |
| Copy of Pre-Authorization letter | | Doctor's reference slip for investigation | |
| Copy of photo ID card of patient | | T ECC | |
| Hospital discharge summary | | Pharmacy bills | |
| Operation theatre notes | | MLC report & Police FIR | |
| Hospital main bill | | Original death summary from hospital where applicable | |
| Hospital break up bill | L | Any other, please specify | |
| | ION NETWORK HOSPITAL (ONLY FILL IN CASE | OF NON NETWORK HOSPITAL) | |
| Address of hospital City: State: | Din Code: Phone No: | c) Registration no with State Code: | |
| l) Hospital PAN: | e) Number of Inpatient beds: | c) kegistration no with state code c) kegistration no with state code ii) IC | U: Yes No |
| iii) Others: | | | |
| ECLARATION BY THE HOSPITAL: (| | | |
| | | et to the best of our knowledge and belief. If we have made an | y false and untrue |
| tatement, suppression or concealmen | nt of any material fact, our right to claim under this | Claimsnail de forteited. | |
| Date: DDMMYY | | | |
| Place: | | | |
| | | Signature and Seal of the Hospital Au | thority |

| DATA ELEMENT | DESCRIPTION | FORMAT |
|------------------------------------|---|--|
| | SECTION A - DETAILS OF HOSPITAL | |
| a) Name of Hospital | Enter the name of hospital | Name of hospital in full |
| b) Hospital ID | Enter ID number of the hospital | As allocated by TPA |
| c) Type of Hospital | Indicate whether in network or non network hospital | Tick the right option |
| d) Name of Treating doctor | Enter the name of treating doctor | Name of doctor in full |
| e) Qualification | Enter the qualification of treating doctor | abbreviations of educational |
| | | qualifications |
| f) Registration No with state code | Enter the registration no of treating doctor | As allocated by the medical |
| | along with state code | council of India |
| g) Phone No | Enter the phone no of doctor | Include STD code with telephone number |
| | SECTION B - DETAILS OF THE PATIENT ADMITTED |) |
| a) Name of the patient | Enter the name of hospital | Name of hospital in full |
| b) IP Registration number | Enter the insurance provide registration number | As allocated by the insurance provide |
| c) Gender | Indicate Gender of the patient | Tick Male or Female |
| d) Age | Enter age of the patient | Number of years and months |
| e) Date of Birth | Enter date of admission | Use dd-mm-yy format |
| f) Date of Admission | Enter date of admission | Use dd-mm-yy format |
| g) Time | Enter date of admission | Use hh:mm format |
| h) Date of Discharge | Enter date of discharge | Use dd-mm-yy format |
| i) Time | Enter time of discharge | Use hh:mm format |
| j) Type of Admission | Indicate type of admission of patient | Tick the right option |
| k) If Maternity | | |
| Date of Delivery | Enter Date of Delivery if maternity | Use dd-mm-yy format |
| Gravida Status | Enter Gravida status if maternity | Use standard format |
| l) Status at time of discharge | Indicate status of patient at time of discharge | Tick the right option |
| m)Total claimed amount | Indicate the total claimed amount | In rupees (Do not enter paise values) |

| | SECTION C - DETAILS OF AILMENT DIAGNOSED (PRIMARY) | |
|---|--|---|
| a) ICD 10 Code | | |
| Primary Diagnosis | Enter the ICD 10 Code and description of the primary diagnosis | Standard Format and Open text |
| Additional Diagnosis | Enter the ICD 10 Code and description of the additional diagnosis | Standard Format and Open text |
| Co-morbidities | Enter the ICD 10 Code and description of the co-morbidities | Standard Format and Open text |
| b) ICD 10 PCS | | • |
| Procedure 1 | Enter the ICD 10 PCS and description of the first procedure | Standard Format and Open text |
| Procedure 2 | Enter the ICD 10 PCS and description of the second procedure | Standard Format and Open tex |
| Procedure 3 | Enter the ICD 10 PCS and description of the third procedure | Standard Format and Open text |
| Details of Procedure | Enter the details of the procedure | Open text |
| c) Pre-authorization obtained | Indicate whether pre-authorization obtained | Tick Yes or No |
| d) Pre-authorization Number | Enter pre-authorization number | As allotted by TPA |
| e) If authorization by network | Enter reason for not obtaining pre-authorization number | Open text |
| hospital not obtained, give reason | 3, | |
| f) Hospitalization due to injury | Indicate if hospitalization is due to injury | Tick Yes or No |
| Cause | Indicate cause of injury | Tick the right option |
| If injury due to substance abuse/ | Indicate whether test conducted | Tick Yes or No |
| alcohol consumption, test | | |
| conducted to establish this | | |
| Medico Legal | Indicate whether injury is medico legal | Tick Yes or No |
| Reported To Police | Indicate whether police report was filed | Tick Yes or No |
| FIR No. | Enter first information report number | As issued by police authorities |
| If not reported to police,give reason | Enter reason for not reporting to police | Open Text |
| | SECTION D - CLAIM DOCUMENTS SUBMITTED-CHECK LIST | -1 |
| | | |
| Indicate which supporting documents a | are submitted | |
| Indicate which supporting documents a | SECTION E - DETAILS IN CASE OF NON NETWORK HOSPITAL | |
| Indicate which supporting documents a a) Address | SECTION E - DETAILS IN CASE OF NON NETWORK HOSPITAL | Include Street, City and Pin Code |
| a) Address | | Include Street, City and Pin Code Include STD code with telephone |
| | SECTION E - DETAILS IN CASE OF NON NETWORK HOSPITAL Enter the full postal address | |
| a) Address b) Phone No. | SECTION E - DETAILS IN CASE OF NON NETWORK HOSPITAL Enter the full postal address Enter the phone number of hospital | Include STD code with telephone number |
| a) Address | SECTION E - DETAILS IN CASE OF NON NETWORK HOSPITAL Enter the full postal address | Include STD code with telephone |
| a) Address b) Phone No. c) Registration No. with State Code | Enter the full postal address Enter the phone number of hospital Enter the registration number of the doctor along with the state code | Include STD code with telephone number As allocated by the Medical Council of India |
| a) Address b) Phone No. | Enter the full postal address Enter the phone number of hospital Enter the registration number of the doctor along with | Include STD code with telephone number As allocated by the Medical Council of India As allotted by the Income Tax |
| a) Address b) Phone No. c) Registration No. with State Code d) Hospital PAN | Enter the full postal address Enter the phone number of hospital Enter the registration number of the doctor along with the state code Enter the permanent account number | Include STD code with telephone number As allocated by the Medical Council of India As allotted by the Income Tax department |
| a) Address b) Phone No. c) Registration No. with State Code d) Hospital PAN e) Number of Inpatient beds | Enter the full postal address Enter the phone number of hospital Enter the registration number of the doctor along with the state code Enter the permanent account number Enter the number of inpatient beds | Include STD code with telephone number As allocated by the Medical Council of India As allotted by the Income Tax department Digits |
| a) Address b) Phone No. c) Registration No. with State Code d) Hospital PAN | Enter the full postal address Enter the phone number of hospital Enter the registration number of the doctor along with the state code Enter the permanent account number | Include STD code with telephone number As allocated by the Medical Council of India As allotted by the Income Tax department |

Read declaration carefully and mention date (in dd:mm:yy format), place (open text) and sign and stamp