



CLAIM DOCUMENTS – CHECKLIST

KYC DOCUMENTS

- Patient's ID proof & Policyholder's ID proof (Aadhar card recommended)
- Insurance e-card OR Policy copy (Current Year)
- Main Policyholder's cancelled cheque with Name printed OR Bank passbook with attested seal & recent month bank statement.
- Company's Employee ID card (In case of Corporate Insurance)
- If the claim amount is more than Rs 1,00,000; CKYC form & one passport size photo of the proposer is mandatory.

HOSPITALIZATION CLAIM (HC)

- Final Bill & breakup of the package, along with Paid receipt
- Every investigation reports & Bills (CT/MRI/BIOPSY/US Scan/ECHO/X-RAY/Blood test/Others)
- Indoor case papers (Doctor's process notes and observations, Temperature sheet, CRBS sheet, OT notes)
- Pharmacy bills along with prescriptions
- Discharge Summary
- Implants (Invoice, stickers, stent box, pouch)
- In case of road accident, Police FIR/Medico Legal Certificate (MC) is mandatory

IMPORTANT: Originals are mandatory for documents listed under HC